

Any Comments?	Response
Keep it open, create a destination, raise profile, clear signage - Good Luck!	Thank you for your comments.
Arethusa Quay is badly signed. Is there any possibility to provide extra parking along Paxton Drive?	Comments regarding poor signage have been noted and raised with the relevant Council department, comments and advice from this team have been received and suggestions of how signage in this area can be improved are being included in the final design where possible.

Is there any potential to gate the tunnel to prevent antisocial behaviour at night?
Strong view that cyclists and pedestrians should be segregated with cyclists closer to the road and pedestrians on the inside of the pavement. If the tunnel is reopened then the resident's amenities should also be improved, for example through the provision of improved recycling opportunities.

Unfortunately, there are no resources available for gating the tunnel at night. To provide a gate in this location would require someone responsible for opening and closing the gate each day, the resources required are not available. However, it is intended that the vegetation removal, improvement work to the tunnel, lighting the tunnel, new lighting to the south of the tunnel as well as widened footpath and improved security for the local residents, will all help to increase footfall in this area and prevent antisocial behaviour.

Comments regarding the view that cyclists and pedestrians should be segregated have been noted. The proposal to create shared use paths has been informed by the Council's Pavements for People Policy (adopted by Council on 31st March 2011) which provides guidance on the shared use of pavements within the City and County of Swansea. The concept behind the creation of shared spaces derives from situations where desire lines have been informally created by cyclists through using routes which do not have the infrastructure to accommodate pedestrians and cyclists. The purpose of this scheme is to create wider footways, of between 3m and 4m wide, allowing enough room to accommodate both pedestrians and cyclists where currently space for both users is limited. The intention of this is to ensure that through the provision of this better quality surface it will encourage all users to use the space freely and with due care and consideration for others.

The comment regarding amenities for local residents has been taken on board; as a result the detailed design shows the provision of a secure bin storage area. This will require planning permission so local residents will have an opportunity to comment on this proposal.

<p>Supportive as long as consideration made for residents in area to avoid moving problem.</p>	<p>The vegetation removal, improvement work to the tunnel, lighting the tunnel, the removal of the enclosed seating area, new lighting to the south of the tunnel as well as widened footpath and improved security for the local residents, will all help to increase footfall in this area and prevent antisocial behaviour.</p>
<p>Yes, keep the tunnel open just make it safer for the surrounding properties.</p>	<p>The vegetation removal, improvement work to the tunnel, lighting the tunnel, new lighting to the south of the tunnel as well as widened footpath and improved security for the local residents, will all help to increase footfall in this area and prevent antisocial behaviour.</p>
<p>If you do re-open the tunnel then ensure high enough walls so that the pathway is safe for residents.</p>	<p>The defensible boundaries of the residential properties will be improved. It is proposed that the fenced/gated area which currently provides access to the property near the arch will be brought forward to remove the small enclosure and improve visibility and safety.</p>
<p>Worried about moving the problem to the area under 24 Arethusa Quay. Suggest removing the bench and fencing the path to deter people from congregating in this area.</p>	<p>The area to the south of the tunnel has been designed to prevent people from congregating in this area, the bench has been removed and the footpath widened to encourage movement through the space. In addition the improved lighting in this area will improve public safety and deter people from congregating.</p>

<p>Things that could be done to reduce problems include; removal of the buddleia plants, new paving to the rear of properties, relocating the gated entrance to avoid the use of private space as a cut-through, Improved property boundaries.</p>	<p>The buddleia has now been removed and the scheme will make improvements to the structure of the listed tunnel wall, the clothes line has been replaced, where possible. The paving that has been damaged will be replaced. In addition, the gated access to the properties is proposed to be re-designed, removing the recess that is in place at present and bringing the fence forward to improve access and security.</p>
<p>Definitely need to open up the area surrounding the entrance to the tunnel from Paxton St to ensure clear visibility and safety for all users/residents; currently, it is very enclosed and can therefore appear quite intimidating!</p>	<p>The vegetation removal, improvement work to the tunnel, lighting the tunnel, new lighting to the south of the tunnel as well as widened footpath and improved security for the local residents, will all help to increase footfall in this area and prevent antisocial behaviour.</p>
<p>Worried about damage to cars caused by an increase in traffic through tunnel / Paxton Drive. Is it possible to close the tunnel at night using security gates? Could security cameras be installed as a deterrent to people gathering in the space.</p>	<p>The area has been designed to prevent people from congregating in this area, the bench has been removed and the footpath widened to encourage movement through the space. In addition the improved lighting in this area will improve public safety and deter people from congregating and causing damage to property. The potential to install security cameras / dummy cameras has been explored with the relevant department but the response received suggested that installation of a new CCTV circuit at this location would not be supported within current Council policy.</p>
<p>How far will the improved public lighting extend on to Paxton Drive? There is a lack of recycling facilities for the residents in the Council owned properties.</p>	<p>The public lighting is intended to be replaced in the area to the south of the tunnel where we will be installing 3 new lighting columns between the tunnel exit and where the path meets Paxton Drive. The issue of the lack of recycling facilities has been raised several times; as a result we have explored the potential of providing a recycling storage area to the south of the tunnel. This area would be screened and secured with a lockable door. Whilst we have included this in the design at present, it's inclusion in the final scheme will be subject to planning permission and therefore local residents will have an opportunity to comment.</p>

- Report of individuals misusing the grassed space in front of number 1
- Report of approaches from youths to local residents. Including homeless wanting provisions.

It is proposed to improve the boundary to extend the boundary treatment to the grassed area in order to create a fully enclosed space.

- Suggested comment to remove gate near 28 altogether. Will prevent pedestrian walkthrough and threat from adjoining walkway. Need to investigate Emergency access concerns

The fence/gate accessing the property near the arch will be brought forward to remove the small enclosure and improve access/safety

- Comment on lack of maintenance of landscaping

Comments have been noted and will be communicated to the relevant department. Any new works are designed to minimise future maintenance and revenue implications.

- Request to replace / raise hedge fence

The grass bank to the right of the footpath will be re-graded. Trees and a hedge will be planted to provide an improved boundary and visual aspect for the adjoining properties.

A low level hedge row is identified as bounding the left hand side of the walkway. This will provide a suitable secure boundary. It is the intention to extend the boundary detail to allow for a fully enclosed and landscaped space in front of the properties..

- Lack of rubbish bin provision. Existing facility on Paxton Drive is for private use, paid for by flats opposite

Bin Storage area has been designed to utilise some of the existing walls as a surround. Area will be gated and located within a timber trellis arrangement which will be landscaped to soften its impact.

- Repeated comments associated with the lack of parking provision

Comments have been noted, opportunities to provide additional parking have been explored but there is no provision within this scheme to increase parking in the area.

- Request to remove raised bed behind no.28, against retaining wall
Comment has been noted and is under consideration.
- Request to provide additional parking as part of the reconfiguration of the courtyard space.
Comments have been noted, opportunities to provide additional parking have been explored but there is no provision within this scheme to increase parking in the area.
- Comment raised that the route will form a short cut for people to buy drink in Tesco.
The intention is that by implementing the proposed improvements in this area, this will increase footfall and encourage movement through the area, creating natural surveillance and deterring antisocial behaviour.
- Signs for Arethusa and Paxton Drive very close. Caused problems with mail
The issue of poor signage in the area has been explored with the relevant department and where possible improvements to signage will be incorporated within the scheme.
- Section of land at the end of Paxton Drive (near Marriott) has been claimed by the adjoining property.
Comments passed on to Housing department.
- Request for improved lighting as part of the scheme
The tunnel will be well lit to improve public safety. In addition new lighting columns will be installed to the south of the tunnel.
- Concerns that opening the route will result in vandalism to those adjacent to the new thoroughfare
The intention is that by implementing the proposed improvements in this area, this will increase footfall and encourage movement through the area, creating natural surveillance and deterring antisocial behaviour.
- Suggestion to relocate the slip bridge
Comment noted. This will not be possible in this scheme, the wall / tunnel is a listed structure and therefore we are not permitted to make changes to this structure.

- Requests for CCT. If no funding, can a dummy facility be installed

The potential to install security cameras / dummy cameras has been explored with the relevant department but the response received suggested that installation of a new CCTV circuit at this location would not be supported with current Council policy.

As a matter of long established policy, the Council never install “dummy “cameras.

There are sound legal reasons for this, primarily that if members of the public were to feel misled as regards their level of security, the Council may potentially be legally liable in the case of crime or injury, and also that the deterrent effect of the CCTV system as a whole would be diminished if it was considered that some cameras were “dummy” or inoperative.

- Can the tunnel be closed during the hours of darkness. Self policing will not come into force during these periods.

Unfortunately, there are no resources available for gating the tunnel at night. To provide a gate in this location would require someone responsible of opening and closing the gate each day, the resources required are not available.

However, it is intended that the vegetation removal, improvement work to the tunnel, lighting the tunnel, new lighting to the south of the tunnel as well as widened footpath and improved security for the local residents, will all help to increase footfall in this area and prevent antisocial behaviour.